



Installation & Field Service Technician I

Organization: Mercury Wireless is a leading provider of fixed wireless Internet and digital phone service in North East Kansas and Northern Indiana. The company was founded in 2007 upon seeing the lack of options and real solutions for broadband Internet in rural areas. Today, Mercury Wireless serves 17 counties in Kansas and Indiana with the use of cutting edge 4G WiMAX technology.

Position Summary: Installation and maintenance of 4G WiMAX equipment at residential and commercial locations. This is an entry-level position, which will provide on the job training and teach the skills required to be promoted within the company. The position provides training, competitive pay, and both health and dental insurance for individuals and families.

Location: Topeka, KS

Position Type: Full Time

Compensation: Competitive Salary + Full Benefits

Benefits: Bi-weekly pay; 1.5x overtime pay; paid training; performance bonuses; health insurance; dental insurance; company provided vehicle, tools, and cell phone

Key responsibilities and accountabilities:

- Installation of broadband antenna equipment
- Interact with subscribers and represent the company in a professional manner
- Connect customer's PC to broadband router.
- Knowledge and ability to configure WIFI 802.11 Wireless Networks
- Install and configure networking systems and components.

Skills & Requirements:

- Follow cabling procedures for wiring homes and businesses with CAT5 cable
- Comfortable working on ladders, roofs, TV towers (up to 40'), attics, crawl spaces, and other confined and elevated locations
- Knowledge of and ability to operate basic hand and power tools
- Basic computer skills and proficiency with Microsoft Office
- Use of PC based applications to program and diagnose various communications equipment
- Clean driving record and valid drivers license.
- Self-Motivated
- Customer service oriented and professional in appearance
- Ability to communicate effectively, both orally and in writing.

Education and Experience Requirements:

- High School Degree or Equivalent
- 1-2 years telecommunications experience preferred but not required

Physical Demands:

- The physical demands and work environment described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
- Work involves walking, talking, hearing, using hands to handle, feel or operate objects, tools, or controls, and reaching with hands and arms. Vision abilities required by this job include close vision and the ability to adjust focus.
- Employee will be required to regularly work from elevated locations such as ladders, roofs, and TV towers (up to 40')
- Employee will be required to regularly work from confined locations such as attics and crawl spaces
- The employee may be required to push, pull, lift, and/or carry up to 50 pounds.